

September 11, 2020

RE: Gregory L. Lui-Kwan, Esq.

To Whom it May Concern:

My name is Tina Holloway, and I reside in Memphis, TN. I was involved in an automobile accident in October 2018 in Hawaii. Since the accident happened in Hawaii, I had to hire an attorney located in Hawaii to represent me. After doing research and reading numerous reviews, I chose Mr. Lui-Kwan to represent me.

Mr. Lui-Kwan corresponded with me by email and by phone. His initial phone call to me was more of an introduction and to get to know me. He felt that this was important. This would assist him in his representation for me. He followed up with an email outlining our discussion and requesting the necessary documents for him to proceed. He always kept in contact with me, updating me on the progress that he was making. For my case, it involved 2 different insurance carriers. Mr. Lui-Kwan always explained the legal ramifications in layman's terms. He always took time to make sure that I knew exactly his plan of action in representing me.

I personally feel that he is compassionate about his work and very knowledgeable about the laws. After almost 1 year of going back and forth with the insurance carriers, a settlement was reached. His goal was to obtain as much financial gain for me as possible.

I am an assistant vice president for a major bank in Memphis and have dealt with the public for over 40 years. Mr. Lui-Kwan has the ability to deal with the public in every capacity. I would highly recommend him for any of your legal needs.

Sincerely,

A handwritten signature in blue ink that reads "Tina J. Holloway". The signature is written in a cursive style with a large, stylized initial "T".

Tina J. Holloway  
4727 Kitty Dr  
Memphis, TN 38128  
Tjholloway1@comcast.net